Setting up "Online Banking" using a smartphone/tablet

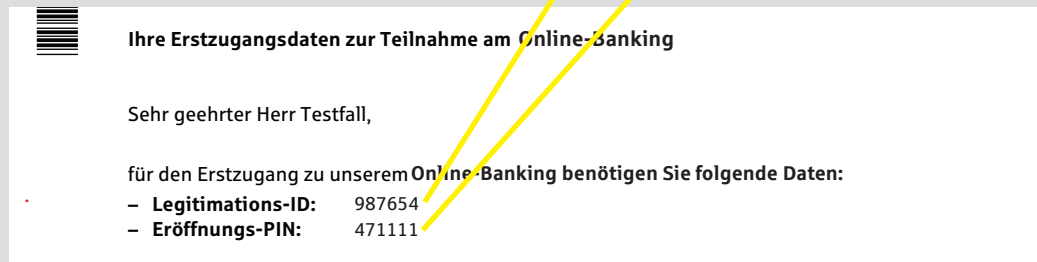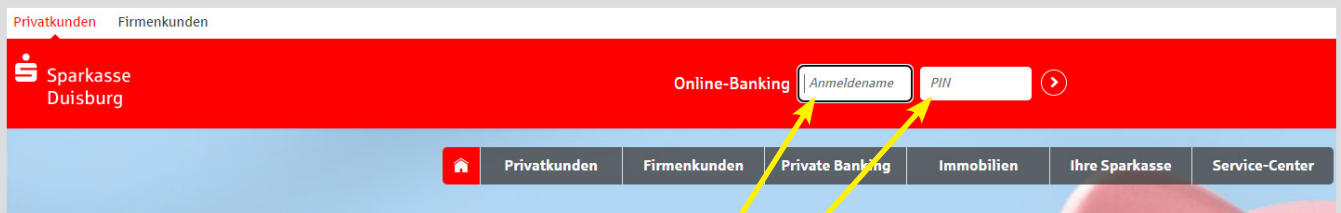## Step 1: Online banking contract

You have concluded the online banking contract in your local branch (or online).

You have received your <u>personal login data</u> to allow you to access your accounts: You can login to online banking with your <u>Anmeldename</u> (login name) (max. 15 characters, consisting of numbers and/or letters, special characters and spaces) and the <u>Online-Banking-PIN</u> (online banking PIN) (5 to 38 characters, consisting of numbers and/or letters, special characters and spaces).

<u>Caution:</u> In order to be able to use online banking, you also require **the S-pushTAN app**.
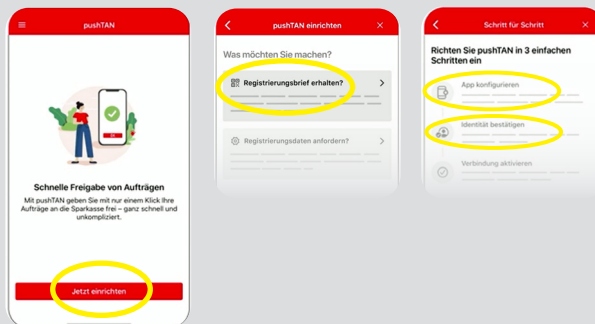
→ Continue to <u>step 2</u>

If you login to online banking from your PC or laptop, you do not require any other software.
However, if you are using your tablet or smartphone, the "Sparkasse" app makes the process easier.

Privatkunden Firmenkunden

§ Sparkasse Duisburg

Online-Banking | Anmeldename | PIN | ⊙

🏠 | Privatkunden | Firmenkunden | Private Banking | Immobilien | Ihre Sparkasse | Service-Center

Ihre Erstzugangsdaten zur Teilnahme am Online-Banking

Sehr geehrter Herr Testfall,

für den Erstzugang zu unserem Online-Banking benötigen Sie folgende Daten:
– **Legitimations-ID:** 987654
– **Eröffnungs-PIN:** 471111

Step 2: "S-pushTAN" app

TAN

Start the app, assign a personal <u>Passwort</u> (password) (min. 8 characters, consisting of numbers, letters and special characters) and choose "Jetzt einrichten" (Set up now). → "Neu bei pushTAN?" (New to pushTAN?) → "Weiter" (Continue) → "Weiter" (Continue), to allow push notifications.

Ensure that you have created the following login data. You must make a note of these for later usage:
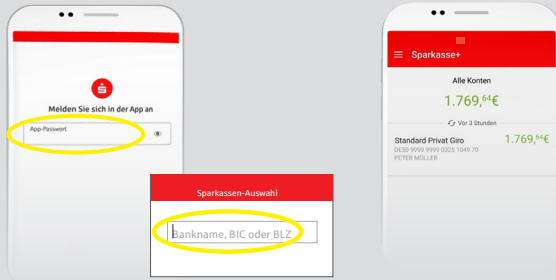
→ Online banking: **Login name** and **online banking PIN**

→ "S-pushTAN" app: **Password** (set up touch ID/face ID if required)

Optional

Step 3: "Sparkasse" app

Start the app. → Assign a personal <u>Passwort</u> (password) (min. 8 characters, consisting of numbers, letters and special characters) and enter the BLZ (bank code) 350 500 00. → Enter the login name and the PIN from your online banking contract. Your accounts are loaded automatically.

Ensure that you have created the following login data and also make a note of these for later usage:

→ "Sparkasse" app: **Password** (set up touch ID/face ID if required)